

**Housing Rights and the Immigrant Community  
Questionnaire for Service Providers**

- 1) Do you provide services to immigrants? What are the restrictions you face in serving undocumented immigrants?**
- 2) What kind of housing issues do immigrants bring to you?**
- 3) How do the issues brought by immigrants (documented and undocumented) differ from the other populations you serve (i.e. citizens)?**
- 4) How does immigrant's status affect your ability to work w/them?**
  - a) Reluctance to come forward**
  - b) Fear of landlord retaliation**
  - c) Other issues**
- 5) If your organization is restricted from serving undocumented immigrants, where do you refer them for services?**
- 6) What countries do your immigrant clients come from? What language capacity do you have to serve them? Are there any communities you have trouble serving due to lack of translated materials and available bilingual staff or interpretation services?**
- 7) What has worked for you in addressing housing issues brought to you by members of the immigrant community? What has not worked for you?**
- 8) Have you dealt with issues of "Predatory Habitability" (i.e. landlords) deliberately rendering housing uninhabitable to immigrant of questionable legal status who are afraid to complain.**
- 9) Have you sought legal redress by initiating court action on behalf of undocumented immigrants? If so describe such actions and whether they were successful.**
- 10) Do you have any resources you would like to share on housing related issues that address immigration status? Translated materials?**
- 11) Are you familiar with anyone else doing work in the area of immigrants and housing rights? If so do you have a contact name and phone number so we can follow up?**